

# Sacred Hearts Museum and Gallery

## Accessibility Statement

June 2019

This accessibility statement does not express personal opinions regarding the accessibility of the premises to persons with disabilities; it's objective, rather, is to precisely describe the premises and the services we provide to all our guests/visitors.



### How to get to the Sacred Hearts Museum and Gallery

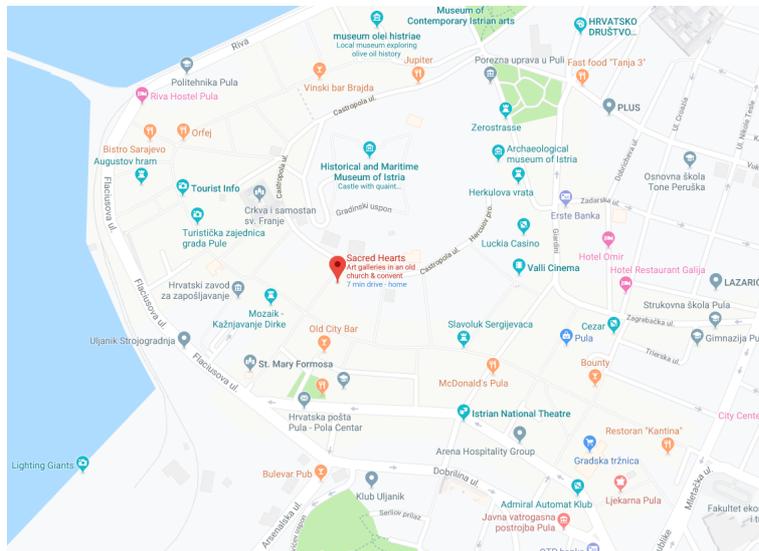
- There are no bus stations near the premises. The nearest bus stations are the *Gradska knjižnica* and *Giardini* stops. There is a ten-minute walk from the *Gradska knjižnica* station along *Ulica Castropola* (Castropola Street) to the premises. There is a five-minute walk from the *Giardini* station along *Ulica Castropola*, accessed via a ramp across *Trg Portarata* (Portarata Square) or via *Ulica Sergijevaca* (Sergijevaca Street) and then *De Villeov uspon* (De Villeov Alley) (note: an *uspon* is an ascending street/alley).
- Sacred Hearts is accessible by automobile by way of *Ulica Castropola*. There is a parking lot (payment required) near the premises with parking spaces provided for persons with disability.

The Sacred Hearts Museum and Gallery is located at the address: No. 8 De Villeov uspon, Pula. The premises can be accessed from two sides:

- From *Ulica Sergijevaca* via several flights of stairs and ramps of the ascending alley
- The entrance can also be accessed by way of *Ulica Castropola* via a series of ramps

The museum and gallery building has two entrances:

- The main entrance, which includes the ticket desk, is accessed by way of stairs from *De Villeov uspon*, and by way of a ramp from *Ulica Castropola*—the inclination of the ramp does not conform with standards required for users of wheelchairs, but it can be used with the assistance of a companion
- The auxiliary entrance on the first floor is accessed by way of a system of ramps that do conform with standards—this entrance is opened by appointment and leads to an elevator platform that provides access to the ground floor ticket desk.



## Accessibility of the Premises



The main entrance has sliding glass doors wide enough to be suitable for persons with reduced mobility. The ticket desk area also conforms with standards in terms of ticket desk height, space for movement, and suitable flooring. The ticket desk area also serves as a souvenir stand/shop. All souvenirs are visibly exhibited with visibly displayed prices—they are not, however, provided in the Braille writing system. Persons accompanying persons with disabilities are not required to purchase an entrance ticket. Entrance is permitted for trained guide dogs. The staff at the ticket desk is qualified for communication with all persons and will provide necessary information.

There are orientation maps on the ground and first floors of the premises in tactile graphic format and Croatian text in the Braille writing system.

The toilet is conform to accessibility standards.

There is no cloakroom.

The building has an emergency evacuation plan—when necessary museum personnel can assist persons exiting the building.

The width and flooring type of the exhibition space provide an accessible movement area. The first floor is accessible via stairs and an elevator platform for persons using wheelchairs. There are resting places available within the premises. For the most part light/moderate music is broadcast in the premises. The premises are not equipped with an audio induction hearing loop to assist deaf or hearing-impaired persons.

The content hosted at the Sacred Hearts Museum and Gallery is diverse and not always a production of the Archaeological Museum of Istria. Exhibitions that are produced by the Archaeological Museum of Istria are accessible in terms of the height of the exhibition display cases and—contingent on the nature of the exhibition—an effort is made to display the content in a manner that is accessible to all (e.g. colour contrast, simple language, captions in the Braille writing system, objects that may be touched). The level of accessibility of exhibitions that are not productions of the Archaeological Museum of Istria is contingent on the options available to the organiser(s)—the museum staff is at all times ready to provide assistance in raising the level of accessibility.

Guided tours of exhibitions adapted to the needs of persons with disabilities are available by appointment only.

It is certainly desirable that you seek information in advance as to whether, in what manner, and to what extent exhibitions or events are adapted to the needs of persons with disabilities.

Any information you require is available from our contact person: Đeni Gobić-Bravar.

Telephone: +385 52 351 310

E-mail address: [gobic-bravar@ami-pula.hr](mailto:gobic-bravar@ami-pula.hr)